

Technical Briefing
Transit Service Adjustments during
Confederation Line Construction – Transitway Closure
Hurdman to Blair

Location: City Hall, Colonel By Room
Wednesday, April 15, 2015 – Following Council

KEY MESSAGES

- The technical briefing held on April 15, 2015, provided details on the transit service adjustments during the construction of the Confederation Line and how these adjustments will affect transit customers' commutes.
- On June 28, 2015, the Transitway will be closed between Blair Station and Hurdman Station, to allow for O-Train Confederation Line construction.
- This section of the Transitway will remain closed until May 2018 when the Confederation Line officially opens for service.
- Council has invested \$74 million in mitigation measures to minimize the impacts to transit customers affected by the service adjustments.
- The goal of the transit service adjustments is to maintain key connection points as well as keep transit routes as close as possible to current routes, minimizing additional travel time for transit users and buses.
- The mitigation measures will ensure that the level of service matches the expected ridership demand and that there continues to be sufficient capacity on the system for all customers.
- These measures include the construction of bus-only lanes on portions of the Regional Road 174 and Highway 417, the acquisition of additional buses, the implementation of a new route in the east and an integrated traffic management response team involving Public Works, Ottawa Police Service and Ontario Provincial Police.
- There are 37 new buses on order for delivery in 2015-16 that will be used in connection with the transit service adjustments required during construction of the Confederation Line, and 12 of those will arrive during the summer and will enter service by September 2015.
- Approximately 84%, or 286,000 customer-trips, will not be affected by the construction.
- There are approximately 340,000 customer-trips on the transit system on a typical weekday and about 16%, or 54,000 customer-trips, will be impacted by these transit service adjustments.
- Customers travelling to downtown from the east will have a longer travel time, and some customers will have changes to the locations of their connections between routes.

Technical Briefing
Transit Service Adjustments during
Confederation Line Construction – Transitway Closure
Hurdman to Blair

Location: City Hall, Colonel By Room
Wednesday, April 15, 2015 – Following Council

KEY MESSAGES CONTINUED

- Travel time impacts on customers include the following:
 - 14% will have a longer travel time of up to 7 minutes and, of these, 3% will have an additional transfer
 - 1% will have a longer travel time of 8 minutes or more
 - 1% will have a shorter travel time of 1 minute
 - The journey time for most customers travelling between Blair Station and downtown will range from 1 to 7 minutes longer than today
 - A small number of customers who travel east specifically from Hurdman Station to Blair Station or beyond will have the longest travel time increase, at 13 to 16 minutes – this effect cannot be mitigated.
- Transit service along the affected section of the Transitway will be relocated to reserved bus lanes on Regional Road 174 / Highway 417 and other parallel corridors.
- Some routes will bypass Train, Hurdman, and Lees Stations and shorten the travel time for some customers travelling to and from downtown. Some routes will also bypass St-Laurent Station in the eastbound direction.
- The station platforms at Train Station and Blair Station will be relocated to allow for construction of the new light rail stations and platforms.
- Cyrville Station will close, and customers travelling to and from there will be served by nearby local routes.
- Some of the long-term plans and customer benefits resulting from the conversion to light-rail include:
 - More reliable transit service.
 - Superior accessibility and passenger flow.
 - Enhanced comfort and passenger experience.
 - Capacity to handle the continuing economic growth of Ottawa.
 - Replacing bus and car trips with the zero emission electric trains, means reducing carbon dioxide by approximately 38,000 tonnes per year by 2031 – the equivalent of taking 7,300 cars off of our streets.
 - The system will feature integration of high-capacity light-rail with local buses and rapid transit bus service.
 - Replacing cars and buses with light-rail, plus an underground downtown corridor, means a reduction in both air and noise pollution.
- OC Transpo will communicate these service adjustments through an information campaign that will begin in April 2015.

**Technical Briefing
Transit Service Adjustments during
Confederation Line Construction – Transitway Closure
Hurdman to Blair**

**Location: City Hall, Colonel By Room
Wednesday, April 15, 2015 – Following Council**

KEY MESSAGES CONTINUED

- The campaign will start by building awareness of the upcoming changes, and then will provide more detailed information beginning in mid-May.
- Information will be communicated through various avenues including social media, posters and print material, updated bus stops and signage, as well as outreach at affected stations.
- Communication activities will continue after transit service adjustments are implemented and carry through to future phases of Transitway closures and service adjustments.