

**Route****Current Service Improvements for River Ward**

6, 14	Buses on standby at Mackenzie King Bridge lay up area at 15:30 and 15:45 to cover any missed trip over 5 minutes late on Routes 6,7,12,14, 15.
55	Bus on standby at Bayshore Station at 6:30 am to cover any missed trip over 5 minutes late on Routes 55, 57. Bus returns to Bayshore from Tunney's if used for Route 57. Bus at Carling Station, west of Preston, and departing at 16:15 for a supplementary trip to Bayshore Station.
80	Bus on standby at Slack Road, west of Merivale, at 6:30 am and at 7:00 am (at Slack/Merivale or at Tunney's Pasture) to cover any missed trip over 7 minutes late. Bus at Westboro station to operate a supplemental trip departing Tunney's Pasture Station at 16:41.
86	Bus at Baseline Station for 7:20 to operate supplementary trip leaving station at 7:22. Bus at Westboro Station for 16:44 to operate supplementary trip departing Tunney's Pasture Station at 16:54 and operate a new trip departing Tunney's at 18:15.
88	Bus departing Baseline Station at 7:27 to operate supplementary trip to Hurdman Station, then operate supplementary westbound trip as directed by *TOCC from Hurdman Station to Baseline Station.
89	Bus at Colonnade departing at 7:58 to operate a new trip. Bus departs Westboro Station for 16:55 to operate a supplemental trip starting at Tunney's Pasture Station at 17:05.
90	Bus leaving Greenboro Station for 7:17 to operate supplemental trip to Hurdman Station.
98	Bus on standby at Hawthorne Loop for 6:15 to cover any missed trip over 5 minutes late. Bus at Hurdman Station for 16:50 to operate supplementary trip at 16:53.
99	Bus at Hurdman Station for 17:31 to operate supplementary trip at 17:34.
111	Bus at Baseline Station for 7:37 to operate supplementary trip departing station at 7:40. Bus on standby at Billings Bridge Station for 15:30 to cover any missed trip over 5 minutes late on the route.

**Route****January 2020 Planned Service Improvements for River Ward**

6	Adding 3 morning northbound trips from Billings Bridge at 6:59, 7:15, and 7:32 to provide better Bank St.corridor capacity. Increase the frequency of service between 2:00 and 3:00 pm, in both directions, to 12 minutes to increase capacity and reduce wait times.
55	To reduce travel times, adjusted the route to provide bi-directional service, 7 days per week within CHEO & Ottawa Hospital. Eastbound 7:30-8:30 am service frequency increased to 15 minutes by adding two new trips. Westbound 15:00-16:00 afternoon service frequency increased to 15 minute service.
80	Formalize the southbound trip at 16:41 from Tunney's Pasture to Barrhaven Centre. Correct scheduled running time to improve route reliability by adjusting time allotted for buses to complete their trips,
81	Improve service reliability by increasing the length of time between scheduled trips in order to start the next trip on time.
85	Improving service reliability by increasing the length of time between scheduled trips in order to start the next trip on time.
86	Add afternoon southbound trip at 18:15 from Tunney's Pasture Station to provide increased capacity that began in November.
88	Correct scheduled running time to improve route reliability by adjusting the time allotted for buses to complete their trips.
89	Formalize the northbound trip at 7:58 am from Colonnade that was added in Nov. Formalize the southbound trip at 17:05 from Tunney's Pasture to Colonnade to provide increased capacity that was added in Nov.
90	First southbound trip will be extended to begin at Hurdman Station at 6:07am. Northbound morning schedule will operate a 12 minute service between 7:00 and 8:00am.
92	Improving service reliability by increasing the length of time between scheduled trips in order to start the next trip on time.
97	Improving service reliability by increasing the length of time between scheduled trips in order to start the next trip on time.

Route	January 2020 Planned Service Improvements for River Ward (con't)
98	Formalize southbound trip at 16:53 from Hurdman to Hawthorne that began in November.
99	Formalize the afternoon southbound trip at 17:34 from Hurdman to Barrhaven Centre that was added in November.
111	Formalize the eastbound trip at 7:40 am from Baseline Station via Billings Bridge Station to Carleton University that was added in November. Correct the scheduled running time to improve reliability.
290	Correct scheduled running time to improve route reliability by adjusting the time allotted for buses to complete their trips.
291	Correct scheduled running time to improve route reliability by adjusting the time allotted for buses to complete their trips.
294	Correct scheduled running time to improve route reliability by adjusting the time allotted for buses to complete their trips.
689	Adjusting the afternoon school trip from Ecole Secondaire Omer-Deslauriers to arrive earlier to better match the end time of school.

**Please Note:**

Both current and Jan 2020 planned service improvements result from 40 additional buses put back into service in November

Standby is a bus staged at a specified location to supplement service for a specific route(s)

\*TOCC is Transit Operations Control Centre for OC Transpo

Formalize means to add the current service improvement to the new January schedule

Research done by Carol Eagle, office of City Councillor Riley Brockington