

OC Transpo June Service Adjustment

This package has been prepared specifically for your respective offices to address local questions that may arise with the upcoming adjustments to OC Transpo service in June.

We hope this information will provide you with a better understanding of the impacts to each ward and share information which will assist you in responding to any inquiries you may receive.

Should you have any questions regarding these changes, please do not hesitate to call the Transitway Closure Hotline and we would be happy to answer any questions you may have.

Transitway Closure Hotline

Email: transitwayclosurehotline@ottawa.ca

Phone: 613-809-4216

On June 24, 2016, the Transitway will close between Tunney's Pasture Station and Merton Street. Service will be adjusted to continue travelling on the bus-only lanes on Scott Street between Merton Street and Holland Avenue.

A number of changes will be occurring to support these transitions, which are necessary to allow further construction work on the Confederation Line. On the subsequent pages you will find information which may be relevant to you and your residents.

This package contains:

1. A summary of route information by ward of the changes occurring as part of the upcoming June Service Change
2. A summary of the major overall changes to service,
3. A map of Tunney's Pasture Station, and
4. An FAQ document for your reference.

Please note that there may be minor route changes unrelated to the Transitway closure which are not captured in the attached materials.

Customers are encouraged to visit octranspo.com and refer to the Travel Planner for the most up-to-date route information.

Thank you.

Upcoming Service Adjustment Summary of Changes for April 2016

- On June 24, 2016, the Transitway will close between Tunney's Pasture Station and Merton Street. Service will be adjusted to continue travelling on the bus-only lanes on Scott Street between Merton Street and Holland Avenue.
- Bus route adjustments have been designed to minimize customer and resident inconvenience, continue to serve customers' destinations, maintain key transfer points, and provide a cost-effective service. The level of service is set to match projected ridership demand and ensure sufficient capacity is provided.
- Buses will operate via Scott Street between Tunney's Pasture Station and Merton Street. One minute of additional travel time will be required, under normal traffic conditions.
- A new Transitway ramp will open to connect the Transitway to Tunney's Pasture Station upper level. Lower level of Tunney's Pasture Station will be closed for construction.
- Approximately 14 percent of the 340,000 network-wide daily customer-trips will have a longer travel time of one minute as a result of the proposed service adjustments.

Customer Benefits and Long-Term Plans

- Some of the long-term plans and customer benefits resulting from the conversion to light-rail include:
 - More reliable transit service;
 - Superior accessibility and passenger flow;
 - Enhanced comfort and passenger experience;
 - Capacity to handle the continuing economic growth of Ottawa;
 - Replacing bus and car trips with the zero emission electric trains, means reducing carbon dioxide by approximately 38,000 tonnes per year by 2031 – the equivalent of taking 7,300 cars off of our streets;
 - The system will feature integration of high-capacity light-rail with local buses and rapid transit bus service; and,
 - Replacing cars and buses with light-rail, plus an underground downtown corridor, means a reduction in both air and noise pollution.

Ward 16: River

Councillor Riley Brockington

Route	Changes
86, 87, 97, 98, 99, 176	<ul style="list-style-type: none">• Detoured onto Scott Street between Tunney's Pasture Station and Merton Street.• One minute of additional travel time required, under normal traffic conditions.
151	<ul style="list-style-type: none">• Continues to serve the upper level of Tunney's Pasture Station.• Bus stop locations within the station will be adjusted. On-site signage will direct customers at the station. A station map is also included in this package.• No additional travel time.
14, 43, 85, 101, 103, 111, 116, 118, 140, 146, 147, 189, 199, 401, 402, 405, 452, 454, 456	<ul style="list-style-type: none">• There will be no impact to these routes